Ellisons®

Ordering your student kit

Congratulations on starting your student journey! We're delighted your college has chosen Ellisons for your course supplies. We are the leading hair and beauty industry supplier, with unrivalled experience, knowledge, and the brands and products you need to take you through your student journey and beyond when you qualify.



Order online at kits.ellisons.co.uk

1. Visit the website **kits.ellisons.co.uk**. Click on 'My account' and sign in if you are an existing Ellisons customer, or register if you are a new customer.
2. Once you are signed in, click on 'Student kits'.
3. Enter your unique college code, shown below.

   SKC23192
4. You will be presented with a list of available kits for your college, simply select the quantity you require for each kit.
5. Click the 'Pre-order' button to add to your basket.
6. Complete your order by clicking on 'View basket'.
7. Select 'Checkout'. All kits are made to order.
8. Complete the checkout process. Once your order has been processed, please allow 14 days for delivery. Payment will be taken immediately.
9. Confirmation of your order will be sent to your email address. Please keep this for future reference should you need to contact us.
10. A student kit contents sheet will be sent to your email address. Please keep this to check all contents for each kit ordered.

If you need any help with completing your order, please contact our college department.

Follow us on social

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Your unique college code is: **SKC23192**

Kit summary

Product description **West Nottinghamshire College L3 Beauty Kit 26** **Kit code** **SKBN4895** **£ 16.89**

E1029A	Chakra crystal stones set (7) x 1
FW800	Therapist fob watch x 1

Delivery Charge excl VAT: £4.95
Total VAT £4.37
Please note your delivery will be to your home. Please see below for terms and conditions of delivery. **Total: £26.21**

Please note: please allow up to 14 days for delivery.

Delivery and receiving your kit

Delivery

- Your predetermined delivery location is printed in bold underneath your kit contents list, which has been decided by your college.
- Home deliveries incur a £5.95 delivery charge.
- We accept no responsibility for delivery delays due to circumstances outside of our control

Checking and reporting damages/missing items

- Immediately upon receipt of your kit(s), please download the student kit listing from the website to check all contents within each kit.
- Please report any issues with your kit to **college@ellisons.co.uk** within seven working days.
- Any claims reported after this date will not be honoured.

Returns

- You have seven days from receipt of your parcel to return your kit(s).

Returns Charges

- If the kit is no longer required, an administration charge of 10% will be deducted from the refund. If you wish us to collect the kit a collection fee of £12.99 will also be applied.
- Delivery charges will not be refunded
- If you arrange for the kit to be returned to us, please use a trackable method.
- If the item is received in a non-saleable condition, then no credit will be issued.
- The kit must be returned fully boxed in perfect condition and each item in its original packaging

Terms and conditions: normal terms and conditions of sale apply. Please visit **www.ellisons.co.uk/terms** for more information.

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